



UIIA

UNIFORM INTERMODAL
INTERCHANGE AND FACILITIES
ACCESS AGREEMENT™

**NOTICE OF INTENT TO SEEK BINDING ARBITRATION
DISPUTE RESOLUTION PROCESS**

PART I: TO BE COMPLETED BY MOVING PARTY

*Date: _____

*Moving Party (Company Name): _____ (SCAC Code): _____

*(Contact Name): _____

*(E-mail Address): _____

*(Phone Number): _____ (Fax Number): _____

- ☐ Moving Party agrees that prior to seeking arbitration under the DRP process that all established timelines for standard dispute resolution processes under the UIIA/Equipment Provider addenda regarding this matter have been met and that the Party has taken reasonable efforts to resolve the dispute.

The above Moving Party seeks to initiate binding arbitration under the Dispute Resolution Process (DRP) and will submit to IANA within **15 days** from the date of the Responding Party's response to the initial dispute of these charges, this Notice of Intent and the necessary documentation outlined as the responsibility of the Moving Party on the following page entitled, "DRP REQUIRED DOCUMENTATION", in support of their dispute. **The Notice of Intent and all supporting documentation must be submitted at the same time.** Upon receipt of the information from Moving Party, IANA will forward a copy of the Notice of Intent along with a copy of the documentation provided to the Responding Party advising of the intent to arbitrate this matter.

=====

PART II: TO BE COMPLETED BY RESPONDING PARTY

Responding Party (Company Name): _____

(Contact Name): _____

(E-mail Address): _____

(Phone Number): _____ (Fax Number): _____

- ☐ Responding Party agrees that prior to seeking arbitration under the DRP process that all established timelines for standard dispute resolution processes under the UIIA/Equipment Provider addenda regarding this matter have been met and that the Party has taken reasonable efforts to resolve the dispute.

The above Responding Party must provide the information identified as the responsibility of the Responding Party in the DRP REQUIRED DOCUMENTATION document on the following page. In addition, the Responding Party must complete Part II of the Notice of Intent form and provide the required documentation to IANA within **15 days** from the date that IANA provides the documentation regarding the Moving Party's intention to initiate arbitration.

**NOTE: IN THE ABSENCE OF A RESPONSE FROM RESPONDING PARTY, THE CASE WILL BE ARBITRATED
BASED SOLELY ON THE INFORMATION PROVIDED BY THE MOVING PARTY.**

All information should be submitted via e-mail to debbie.sasko@intermodal.org or via facsimile to 253-322-9985.

Binding Arbitration Supporting Document Form

Pertinent Facts Related to the Claim:

Please complete the form below with pertinent facts related to the arbitration claim. Note that all supporting documents need to be legible and should be included along with the Notice of Intent to Seek Binding Arbitration Form and the Binding Arbitration Supporting Document Form. All documentation should be sent via e-mail to sherry.parnell@intermodal.org.

1. ***Basis of Dispute:**

2. *UIIA Provision(s) Claim is Based On:

(Enter section of the UIIA that you believe has not been complied with)

3. *Invoices Being Disputed

[CLICK HERE](#) to go to download the excel spreadsheet.

4. Copies of all invoices should be submitted along with case.
5. Please include e-mail communications showing the initial dispute of the invoices above along with the response from the EP. The email communications should be in date order and be forwarded with any attachments that were included with the email message.
6. All outgate and ingate EIR documentation associated with the invoices under the dispute should also be provided. Please make sure the copies provided are legible.
7. If case involves maintenance and repair charges, please include copies of the repair bills as well as any recorded images (photos) associated with the damage billed and being disputed. Note: All images or photos should be identified with the equipment unit number, whether it is an ingate or outgate image and the invoice number associated with.
8. Any other documentation that supports your claim and that you would like for the arbitration panel to consider.

**EXHIBIT D TO THE UIIA
BINDING ARBITRATION PROCESS GUIDELINES
(Added to UIIA on 8/1/08) (Last Revised 04/28/25)**

1. This **binding arbitration** process is **exclusively administered by IANA** and **governs disputed transactions between Parties relating to the types of charges identified in the Supplement to Exhibit D** but may involve any amount in controversy. **[Revised 04/28/25]**
2. The number of disputed invoices that may be consolidated under a single arbitration claim is limited to five (5) provided that they involve the same or related charges or unlimited if they involve identical facts and argument based on UIIA language.
3. The **Party initiating the arbitration process (the “Moving Party”)** against another Party (the “**Responding Party**”) shall pay to IANA the designated filing fee and shall submit a “Notice of Intent to Seek Arbitration” accompanied by evidence and arguments supporting the **Moving Party’s position**, including evidence that the applicable dispute resolution process has been followed, as set forth under Section H.1. (**collectively, the “Moving Party’s Position”**). The Moving Party has the initial burden of proof to establish the **Moving Party’s Position**, including whether or not it was a Party to the Interchange in question. The **Moving Party’s Position** may be submitted to IANA electronically **[Revised 04/28/25]**
4. IANA shall review the **Moving Party’s Position**. If IANA determines that the submitted claim(s) has already been addressed and resolved in a prior arbitration case, the claim(s) shall be dismissed and the precedent in the former proceeding shall be sent to the Parties. The decision from the former proceeding shall apply to the current claim(s). The Parties shall then have **fourteen (14) calendar** days to provide additional information on why either the precedent does not apply to its claim or why the precedent is in conflict with the language of the **UIIA**, upon which IANA shall commence the arbitration process. **[Revised 04/28/25]**
5. The Parties shall each have the opportunity to establish their respective positions relating to a given dispute as follows:
 - a) IANA shall promptly transmit the **Moving Party’s Position** to the **Responding Party**.
 - b) The **Responding Party** may submit evidence and arguments (the “**Responding Party’s Position**”) to IANA in response to the **Moving Party’s Position** within **fourteen (14) calendar** days from the date on which IANA transmits the **Moving Party’s Position**. IANA shall then promptly transmit the **Responding Party’s Position** to the **Moving Party**.
 - c) The **Moving Party** may then submit to IANA any additional evidence or arguments in reply to the **Responding Party’s Position** within **seven (7) calendar** days. IANA shall promptly transmit any such submission by the **Responding Party**.
 - d) The **Responding Party** may then submit to IANA any additional evidence or arguments in support of **Responding Party’s Position** within **seven (7) calendar** days. IANA shall promptly transmit any such submission to the **Moving Party**, but IANA shall not accept any further submissions by either Party.

The record of the Parties’ respective positions shall be deemed complete upon the expiration of the time periods above, regardless of whether or not a Party has submitted any further evidence or arguments. **[Revised 04/28/25]**
6. IANA shall appoint a two-member arbitration panel to arbitrate the dispute. The panel shall consist of one IIEC member from each mode involved in the dispute. In the event that the arbitrators from the involved modes cannot agree on a resolution of the dispute, a decision shall be rendered by a majority of a senior panel consisting of the longest tenured IIEC member or alternate from each mode, as determined by the Chairperson.
7. The arbitration panel shall have **forty-five (45) calendar** days from the date on which IANA transmits the **complete record to them in order** to render a written decision indicating the basis for its conclusions. Arbitrators have broad discretion, and their findings shall address the **merits** of the **Parties’ respective arguments** and **identify** the Party, **if any**, responsible for payment or satisfaction thereof. The determinations are to be based solely on the specific facts and circumstances associated with the claim, the

Exhibit D of the UIIA (continued)

evidence provided by the Parties, the **language** in the UIIA and the **language** and charges in the Provider's Addendum. **[Revised 04/28/25]**

8. If during an arbitration panel's deliberations, it appears that further clarification or explanation is needed from a Party or the Parties, the panel may request that IANA obtain such additional information from the Parties via e-mail. The Party to whom the panel's request is directed **shall** have **seven (7) calendar** days to respond. Upon receipt of the response, any additional information **shall** be forwarded to the other Party, and that Party **shall** have **seven (7) calendar** days to provide additional **information**, after which no further **submissions shall** be accepted, and IANA **shall** transmit the information submitted by both Parties to the arbitration panel. Requests for additional information may extend the **time afforded for the** arbitration panel's decision for up to **fourteen (14) calendar** days. **[Revised 04/28/25]**
9. The decision of the arbitration panel **shall** be transmitted to IANA which **shall**, in turn, forward the decision to the Parties by e-mail. The decision of the arbitration panel is final, and no appeal is permitted. **The arbitrators shall award the amount of the filing fee to the prevailing Party as part of their decision. The Parties must comply with the decision by paying amounts due or canceling invoices within fourteen (14) calendar days from the date of receipt of the arbitrators' decision. [Revised 04/28/25]**
10. If any part of an invoice submitted for arbitration is not disputed that part must be timely paid and cannot be withheld during the arbitration process. **[Revised 04/28/25]**
11. Once the arbitration process has been initiated, no suspension, cancellation, termination or any type of interruption of **a Party's** interchange privileges **related to** claims may occur. The **Parties'**, nevertheless, retain all their rights and remedies for the enforcement of the binding arbitration decision. **[Revised 04/28/25]**

Initiation of the arbitration process by a Motor Carrier does not preclude a Provider from suspending, cancelling, or terminating the interchange privileges of this Motor Carrier for reasons not related to the subject of the disputed claim and that are governed by the provisions of the UIIA or the Provider's Addendum. **[Revised 09/01/09]**
12. Invoices submitted for arbitration **of types of charges (other than those for Per Diem, maintenance and repair, and Equipment use/rental charges) identified on the Supplement to Exhibit D** must arise on or after **April 28, 2025**. **[Revised 04/28/25]**
13. Except for the decision by the arbitration panel, all documents, including e-mails, and oral and written communications **submitted or** generated under the Binding Arbitration Process are confidential, and **shall** not be released by IANA to any other person without the express written consent of all Parties to the arbitration. **[Revised 04/28/25]**

**Supplement to Exhibit D of the UIIA
Added to the UIIA 04/28/25**

Types of Charges Acceptable for Binding Arbitration

Admin. Fee for Failure to Provide Notice of Accident
Adverse Movement Fee
Chassis Provision Charge
Crossover Fee
Equipment Cleaning Fee
Equipment Use/Rental Charges
Lost/Stolen DRV Charges
Maintenance & Repair Charges
Mis-Delivery Fees
Misuse Fees
Non-Origination Fee
Out of Service Reimbursement Fee
Per Diem Charges
Refrigerated Equipment Refueling Fees
Removal of Hazardous/Municipal Waste Fee
Street Turn Fee
Storage Charges
Surcharge for Breach of Addendum Terms
Surcharge for Equipment Interchanged to Incorrect Party
Surcharge for Failure to Respond to Equipment Deposition Request

PART III. FEE's (To be remitted by Moving Party)

The Moving Party is responsible for payment of the Initiation Fee of \$50 that is charged upon submission of claim. The Initiation Fee will be assessed regardless whether or not after review of supporting documentation the claim meets the criteria for submission under the binding arbitration process. If claim is acceptable for submission and is forwarded to the arbitration panel then there will be an Arbitration Filing Fee of \$250. Payment of these fees must be remitted by credit card and must be paid online by logging into your UIIA account.

Please submit the Notice of Intent to Seek Binding Arbitration with all backup documentation via e-mail to debbie.sasko@intermodal.org & sherry.parnell@intermodal.org or via fax to 253-322-9985. **The charges for the fees will appear on your credit card statement as Intermodal Association of North America. (Note: Fees below are non-refundable).**

Initiation Fee:	<u>\$50.00</u>	(Initiation Filing Fee will be charged upon receipt of your Notice of Intent to Seek Arbitration form)
Arbitration Filing Fee:	<u>\$250.00</u>	(Arbitration Filing Fee will only be charged if your arbitration claim goes to the panel for review)

MAKE YOUR PAYMENT

ONLINE

Once the Moving Party has been notified that the invoice for the submission of the claim is available, you will need to do the following:

1. **Login to your UIIA account:**

Motor Carrier login: <https://www.uiia.org/motor-carrier-login>

Equipment Provider login: <https://www.uiia.org/equipment-provider-login>

2. Once logged in **click on "UIIA Invoices"** under *Billing/Payment Info.* on the left navigation bar.
3. Click on the **"Pay Now"** button beside the OPEN DRP invoice to make your payment using a Credit/Debit card or via ACH Debit.

Note: the fees (Initiation fee & Arbitration filing fee) must be paid online within 24 hours of receiving notice from our office that the invoice is ready for payment before the case can proceed through the arbitration process.

BINDING ARBITRATION PROCESS
REQUIRED DOCUMENTATION FOR SUBMITTING A MAINTENANCE & REPAIR INVOICE DISPUTE

The list below is the required documentation that Parties will need to provide when submitting claims under the Binding Arbitration. Please be sure to look at the documentation required for the type of claim your company will be submitting under this Process.

Maintenance and Repair Disputes

Moving Party	Documentation to be Provided by Moving Party: (Please make sure to provide the information in the order shown below):
	<ul style="list-style-type: none"> • Notice of Intent to Seek Binding Arbitration form. Moving Party completes the top portion of form.
	Filing fee
	<ul style="list-style-type: none"> • Basis of dispute – a brief narrative describing the issue that would also include the following information:
	o Invoice date, Invoice number and amount you are disputing.
	o The date your company disputed the invoice with the EP
	o The date the EP responded to your dispute.
	o The provision of the UII Agreement you are basing your claim/argument on.
	o Details on when (date)/where (terminal name) the unit(s) were picked up and when/where the unit(s) were dropped off.
	o If this involves a chassis pool, please confirm if your company paid a rental fee on the chassis under dispute.
	<ul style="list-style-type: none"> • Copy of the Statement Summary (if applicable) & Invoice that is under dispute
	<ul style="list-style-type: none"> • Copy of the Repair Bill showing that the repairs were done (not an estimate).
	<ul style="list-style-type: none"> • Copies of the in and out-gate EIR's for each invoice provided (Please <u>do not</u> overlap the EIR's by coping them on one page, they should be on separate pages).
	<ul style="list-style-type: none"> • All e-mail communications showing that this invoice was properly disputed with the Responding Party. E-mail exchange must be provided in date order.
	<ul style="list-style-type: none"> • AGS gate images – If the in/out-gate was done at a facility that is equipped with AGS, please provide images in jpeg format.
	<ul style="list-style-type: none"> • Please provide any other documentation that you feel necessary to plead your case/argument
Responding Party	Documentation to be provided by Responding Party: (Please make sure to provide the information in the order shown below):
	In order for the Arbitration Panel members to have all of the information needed for them to review an M & R claim, you MUST provide All of the following supporting information in order to adequately support the charges billed:
	<ul style="list-style-type: none"> • Notice of Intent to Seek Binding Arbitration form. Responding Party completes the bottom portion of form.
	<ul style="list-style-type: none"> • Response to Moving Party's Dispute Claim – a brief narrative describing why you as the Responding Party believe the charges billed are justified.
	<ul style="list-style-type: none"> • To be valid, invoices must detail the repairs done which include the following:
	o a copy of the actual repair bill upon which the invoice is based.
	o the factual documentation supporting the Provider's determination that the Motor Carrier is responsible.
	o Recorded images (AGS gate images) must be provided if applicable
	o Any pre and/or post repair photos available
	<ul style="list-style-type: none"> • If "SLID FLAT" tire related, please provide the following:
	o evidence (images/measurements) supporting the removal of tread or rubber to 2/32 inches of remaining tread depth or less in the affected area (flat spot) while the remaning unaffected tread depth is more than 4/32 inches as defined in Exhibit C of the UIIA.

BINDING ARBITRATION PROCESS
REQUIRED DOCUMENTATION FOR SUBMITTING A PER DIEM INVOICE DISPUTE

The list below is the required documentation that Parties will need to provide when submitting claims under the Binding Arbitration. Please be sure to look at the documentation required for the type of claim your company will be submitting under this Process.

Check Off that Required Info has been included w/claim	Per Diem Disputes
Moving Party	Documentation to be Provided by Moving Party: (Please make sure to provide the information in the order shown below):
	<ul style="list-style-type: none"> • Notice of Intent to Seek Binding Arbitration form. Moving Party completes the top portion.
	<ul style="list-style-type: none"> • Filing fee
	<ul style="list-style-type: none"> • Basis of dispute – a brief narrative describing the issue that would also include the following information: <ul style="list-style-type: none"> o Invoice date, Invoice number and amount you are disputing. o The date your company disputed the invoice with the EP o The date the EP responded to your dispute. o The provision of the UII Agreement you are basing your claim/argument on. o Details on when (date)/where (terminal name) the unit(s) were picked up and when/where the unit(s) were dropped off.
	<ul style="list-style-type: none"> • Copy of the Statement Summary (if applicable) & Invoice that is under dispute
	<ul style="list-style-type: none"> • Copies of the in and out-gate EIR's for each invoice provided (Please <u>do not</u> overlap the EIR's by coping them on one page, they should be on separate pages).
	<ul style="list-style-type: none"> • All e-mail communications showing that this invoice was properly disputed with the Responding Party. E-mail exchange must be provided in date order.
	<ul style="list-style-type: none"> • Please provide any other documentation that you feel necessary to plead your case/argument
Responding Party	Documentation to be Provided by Responding Party: (Please make sure to provide the information in the order shown below):
	<ul style="list-style-type: none"> • Notice of Intent to Seek Binding Arbitration form. Responding Party completes the bottom portion of form.
	<ul style="list-style-type: none"> • Response to Moving Party's Dispute Claim – a brief narrative describing why you as the Responding Party believe the charges billed are justified.
	<ul style="list-style-type: none"> • Please provide any other documentation that you feel necessary to plead your case/argument

This list provides the Binding Arbitration contact for each Equipment Provider. This person will be the party that information relating to the Binding Arbitration Process program will be sent to and will be responsible for responding to these matters within the timeframes set forth in the BAP guidelines.

Company	First Name	Last Name	Phone	Fax	E-mail
ACL/Grimaldi Group/Inarme	Equipment	Dept.	(908)518-7352	(902)490-2544	aclinterchange@aclcargo.com
American President Lines LLC	Bill	Fentress	(562)624-5624	(703)341-1385	usa.bfentress@usa.cma-cgm.com
ANL Singapore Co. Pte. Ltd.	Bill	Fentress	(562)624-5624	(703)341-1385	usa.bfentress@usa.cma-cgm.com
(formerly: US Lines LLC)	Stacey	Collins	(757)440-3845		Usa.scollins@cma-cgm.com
Arkas Container Line S.A.	Kaan	Merdal	(973)842-7527		usequ@arkas-usa.com
Bermuda Container Line	Kevin	Grady	(973)854-4466	(908)352-8461	kgrady@balnj.com
BNSF Railway Company	Laura	Stevens	(817)234-1111		Laura.stevens@bnsf.com
	Steven	Chavez			Steven.Chavez@bnsf.com
Canadian National/Illinois Central	Joanna	McFatrige	(289)541-8117	(905)789-2337	Joanna.mcfatrige@cn.ca
	Gordon	Graham	(905)789-2325	(905)789-2337	Gordon.graham@cn.ca
CPR-US	Customer	Service	(866)333-8111		Cs_Intermodal@cpr.ca
CMA-CGM (America) LLC	Bill	Fentress	(562)624-5624	(703)341-1385	usa.bfentress@usa.cma-cgm.com
COFC Logistics LLC	Robin	Harter	(419)725-0700	(419)410-9074	Robin.harter@cofclogistics.com
			(281)765-		
COSCO Shipping Lines Co., Ltd.	PerDiem	Department	6800ext.5335		perdiem@cosco-usa.com
	J.	Houghta			JHoughta@COSCO-USA.COM
	Kaye	Watson			KWatson@COSCO-USA.com
Crowley Liner Services, Inc.	Attn:	Customer Service			uiia@crowley.com
CSX Intermodal Terminals, Inc.	Daphne	Ruggles	(904)633-1354	(904)245-3109	Daphne_Ruggles@CSX.Com
	Cherie	Bell	(904)633-1354		Cherie_Bell@csx.com
CU Lines Pte Ltd.	Mike	Ausmus	(251)458-7177		mausmus@nortonlilly.com
Eimskip USA, Inc.	Sly	Young	(800)445-2654	(757)627-9367	sly@eimskipusa.com
Evergreen Shipping Agency (America) Corp	Linda	Acebal	(201)761-3140	(888)320-9472	LindaAcebal@evergreen-shipping.us
	Ryan	Koch			Ryankoch@evergreen-shipping.us
	Steve	Yin			SteveYin@evergreen-shipping.us
	Tom	Wang	(201)761-3150		TomWang@evergreen-shipping.us
	Sandra	Suknanan	(201)761-3168		sandrasuknanan@evergreen-shipping.us
	Carlos	Sanchez	(714)822-6800		carlossanchez@evergreen-shipping.us
	Thierry	Turquet	(972)246-5531		thierryturquet@evergreen-shipping.us
	John	Leyer	(972)246-5536		johnleyer@evergreen-shipping.us
Flexi-Van Leasing, LLC	Equipment	Control			CustomerSupport@FlexiVan.com
	William	Pang			wpang@flexivan.com
					fleet_admin@flexivan.com
	Phil	Lucier			PLucier@FlexiVan.com
	William	Pang	(602)284-2847		WPang@FlexiVan.com
Florida East Railway LLC	Jason	Osborn			Fecr_uiia@fecrwy.com

Company	First Name	Last Name	Phone	Fax	E-mail
Gamer Leasing LLC	Walter	Leon	(915)590-9700		walter.leon@gamerlogistics.com
Hapag-Lloyd (America) Inc.	Dionne	Anderson	(470)394-1092		Dionne.Anderson@hlag.com
	Monica	Garay	(678)808-4616		Monica.garay@hlag.com
Hede (Hong Kong) International Shipping Ltd.	Roger	Zhang	(251)251-3310		import@duke-shipping.com
HMM Co. Ltd.	Rusty	Harris	(972)501-1351		irwhs@hmm21.com & detention@hmm21.com
Innovative Terminal Services, Inc.	Raul	Gonzalez	(310)522-1193		rgonzalez@innovativeterminal.com
Iowa Interstate Railroad	Martin	Hanson	(319)298-5426	(319)298-5454	mjhanson@iaisrr.com
ISO Tank Chassis Services LLC	Zach	Baker	(615)313-6589	(615)313-6592	zbaker@agmark.com
ITT FoodTrans LLC (formerly Depotrans Clewiston LLC)	E.	Giangregorio			egiangregorio@intermodaltank.com
Kansas City Southern Railway Co.	Steve	Bayless	(816)983-1880	(816)983-1555	sbayless@kcsouthern.com
Korea Marine Transport Co. Inc.	Mike	Ausmus	(251)458-7177		mausmus@nortonlilly.com
MACS Maritime Carrier Shipping	Connie	Clifton	(713)895-3053	(713)895-3200	Connie.Clifton@macship.com
Maersk Agency U.S.A., Inc. as agent for Maersk A/S	Barry	Potts	(704)571-2076		Barry.Potts@maersk.com
	Al	Smeraldo	(704)571-2187		Al.Smeraldo@maersk.com
Maersk Line Limited	William	Sagin	(757)857-4800		wsagin@mllnet.com
Matson Navigation Company	Timothy	Warren	(800)662-8766	(480)968-7648	Eqctrl_phx@matson.com
Matson Navigation Company of Alaska LLC	Timothy	Warren	(800)662-8766	(480)968-7648	Eqctrl_phx@matson.com
Mediterranean Shipping	Anna	Sirunyan	(843)971-4100	(843)971-1155	anna.sirunyan@msc.com
	Jackie	Mckoy			Jacqueline.mckoy@msc.com
	Diane	Kolski			dkolski@mscgva.ch
	Gabriela	Yelton (MSC USA)			gabriela.yelton@msc.com
	Gabrielle	Aceto (MSC USA)			gabrielle.aceto@msc.com
Milestone Chassis Co/Milestone Equipment Co	Susan	Pankow	(630)366-7360		susan.pankow@milecorp.com
National Shipping of America, LLC	Arlene	Heeneman	(415)956-9356	(415)397-1545	aheeneman@natship.us
Neptune Pacific Direct Line Pte Ltd.	Pierce	McDonnell	(520)900-0928		Us.equipment@npdlship.com
Norfolk Southern	Andrew	Knouse			Andrew.knouse@nscorp.com
North American Chassis Pool Cooperative	Jeffrey	Dudenhefer	(770)335-9085	(615)780-3246	jdudenhefer@nacpc.org
Ocean Network Express North America, Inc./Ocean Network Express PTE. LTD.	Eric	Chang			Eric.Chang@one-line.com
	Ani	Merrick			Ani.merrick@one-line.com
	Joseph	Makhoul			Joseph.makhoul@one-line.com
	Jacob	Lee	(804)256-2256		Jacob.Lee@one-line.com
	Ronnie	Armstrong	(708)667-6084		Ronnie.Armstrong@one-line.com
	Dermot	Johnston	(708)667-6062		Dermot.Johnston@one-line.com
OOCL (USA), Inc.	Ronald	Anderson	(801)302-6695	(801)302-3310	nagmnr@oocl.com
Pasha Hawaii Holdings LLC	Jamie	McPhee	(469)565-1737	(469)565-1737	Jamie_McPhee@pashanet.com
Paul's Transport, Inc.	Parvinder	Bhangal	(905)629-9987	(905)629-8611	pb@pauls.ca
Sarjak Container Line Pvt. Ltd	Karla	Ranero	(832)850-7045	(713)895-3083	karla.ranero@sebertshipping.com
Schuyler Line Navigation Company LLC	Brian	Houst	(410)216-6020	(410)216-6021	
Seaboard Marine Ltd.	Legal	Department	(305)863-4444	(305)863-4733	legal@seaboardmarine.com
Sealead Shipping Pte Ltd.	Jacqueline	Jewell	(562)247-0464 X2		Jacqueline.jewell@sea-lead.com
	Neal	Ekstrand			Neal.ekstrand@sea-lead.com
SM Line Corporation	Paul	Schneider	(480)588-3221	(480)493-5617	pschneider@smilines.com
Somers Isles Shipping	Robin	Bishop	(904)261-2662	(904)261-3704	rbishop@nfs-sisl.com

Company	First Name	Last Name	Phone	Fax	E-mail
Swire Shipping	Swire	Team	(253)300-9978	(253)200-3800	Logistics.us@swireshipping.com
The Genset Pool LLC	John	Pearson	(914)319-7383		jpearson@gensetpool.com
	Nancy	Brown	(561)699-8208		nbrown@gensetpool.com
Tote Maritime Puerto Rico (formerly Sea Star Line)	Becky	Roberts	(904)855-3254		broberts@totemaritime.com
	Marisol	Schmidt	(904)855-1260	(904)725-9875	mschmidt@totemaritime.com
TS Container Lines Pte Ltd. (c/o ACGI Shipping Inc.)	Erich	Billung-Meyer	(562)709-9123		csdtsl@acgishipping.com
Turkon Container Transp. & Shipping Inc.	Gokhan	Hantal	(201)866-6966	(201)866-6529	equipment@turkonamerica.com
Union Pacific Railroad Company	Matthew	Wafer	(402)544-2349	(402)233-3376	IMDLDamageDisputes@up.com
Virginia Intl Terminal (Va. Inland Port)	Lee	Cranford	(540)636-4200	(540)636-4244	lcranford@vit.org
Wan Hai Lines	Elaine	Chin	(602)567-9090	(602)567-9101	Elaine_chin@wanhai.com
	Brittany	Hendrix	(602)567-9100 Opt.6,2		usar@wanhai.com
XPO Stacktrain (formerly: Pacer Stacktrain)	Todd	Keenan	(614)923-1785	(614)296-0680	Todd.keenan@xpo.com
Yang Ming (c/o Yang Ming (America) Corp.	Hector	Rivera	(201)420-5807	(201)222-6699	uiia@us.yangming.com
ZIM Amer Integrated Shipping Svcs. Co. LLC	Mathew	Frigo	(757)362-8665	(757)351-7915	Frigo.matthew@us.zim.com